

May 18, 2018 11:00 BST

RAC comment on new Operation Stack

Roads Minister Jesse Norman has announced new plans to improve overnight lorry parking and to ease traffic in the event of cross-Channel disruption.

RAC head of roads policy Nicholas Lyes said: "This is broadly positive news for holiday makers and local drivers who have endured years of frustration and delays. Although it may not offer much hope for 2018, it is an interim solution which will begin to ease the problem from next year.

"The most important thing that needs to be addressed is to keep traffic moving safely and to reduce the diversion of traffic onto already congested local routes which these interim plans ultimately should do. It is also welcome that the Government is addressing the necessity for further overnight parking to reduce the need for lorries to use unsuitable local roads and lay-bys.

"All eyes will now be on the consultation for an urgently needed permanent solution to prevent a repeat of the chaos of 2015."

The press office email address is <u>press.office@rac.co.uk</u> and media centre is at <u>media.rac.co.uk</u>. **Please note:** the press office is unable to help with individual customer enquiries - please visit the <u>RAC contacts page</u> to find the right contact.

About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC's breakdown service is electric-ready with mobile EV charging technology and can be called on using \underline{myRAC} – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the <u>RAC website</u>.

Contacts



RAC Press Office

Press Contact press.office@rac.co.uk Emails monitored during normal office hours. For breakdown queries, call 0330 159 0740 ISDN number on request