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RAC comments on Local Government Ombudsman report on parking fines

Following the publication of a [new report by the Local Government Ombudsman](#) looking at parking fines in England, RAC public affairs spokesman Nick Lyes said: “This report paints an alarming picture of motorists paying more than they should do because they haven’t been given the correct advice on how to challenge their tickets if they feel they have been done an injustice.

“The RAC’s 2016 Report on Motoring shows that the cost and availability of parking is becoming a far bigger issue for motorists so in the interests of building trust between local authorities and motorists, it is vital that councils provide clear advice on how to challenge parking tickets.

“Motorists who feel a ticket has been given to them incorrectly should be able to challenge it in a fair, quick and transparent manner.”

The press office email address is press.office@rac.co.uk and media centre is at media.rac.co.uk. **Please note:** the press office is unable to help with individual customer enquiries - please visit the [RAC contacts page](#) to find the right contact.

About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As

well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC's breakdown service is electric-ready with mobile EV charging technology and can be called on using [myRAC](#) – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the [RAC website](#).

Contacts



RAC Press Office

Press Contact

press.office@rac.co.uk

Emails monitored during normal office hours. For breakdown queries, call 0330 159 0740

ISDN number on request