

Nov 17, 2016 00:01 GMT

RAC comments on new crackdown on false whiplash insurance claims

Commenting on new plans announced by the Government to cut down on spurious whiplash insurance claims, RAC director of insurance Mark Godfrey said:

“We broadly welcome the announcement by the Government that there is to be a crackdown on bogus and exaggerated whiplash claims. The present system is now widely regarded as broken and in need of reform – in recent years insurers have been inundated by false or inflated claims which are unfairly pushing up premiums for all motorists in the UK. This is in addition to other, unrelated costs which are further increasing the cost of insurance, such as the two recent rises in Insurance Premium Tax.

“There is an important balance to strike here though – while bogus claims must be stamped out, it is crucial that motorists that have genuine claims are not disadvantaged, which is why we now look forward to seeing the finer detail of the Government’s proposals.

“Insurers have pledged to pass on savings brought about by the whiplash claim crackdown announced today – it is imperative that they follow through with this commitment to the benefit of honest motorists.”

The press office email address is press.office@rac.co.uk and media centre is at media.rac.co.uk. **Please note:** the press office is unable to help with individual customer enquiries - please visit the [RAC contacts page](#) to find the right contact.

About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC's breakdown service is electric-ready with mobile EV charging technology and can be called on using [myRAC](#) – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the [RAC website](#).

Contacts



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