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RAC reacts to known issues with new online MOT system

RAC spokesman Rod Dennis said: “There are clear cost and efficiency benefits for the Government in encouraging motorists and the motor industry to do more online. But this latest IT glitch will be starting to undermine motorists’ confidence in the systems the Government is so eager to roll out.

“The problems are causing staff at some garages a real headache, with motorists having to make do with hand-written MOT certificates until the problem has been solved.

“Our advice to motorists is to check the date of their next MOT – and not leave getting their car to the garage until the very last minute.”

The press office email address is press.office@rac.co.uk and media centre is at media.rac.co.uk. **Please note:** the press office is unable to help with individual customer enquiries - please visit the [RAC contacts page](#) to find the right contact.

About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC's breakdown service is electric-ready with mobile EV charging technology and can be called on using [myRAC](#) – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the [RAC website](#).

Contacts



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