



# Car Insurance Provider of the Year

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## RAC wins major consumer award for its car insurance products

RAC Insurance has won the coveted award of Car Insurance Provider of the Year at the 2019 Moneyfacts Consumer Awards.

Beating nine other companies in the UK car insurance space, this is the first time RAC Insurance has won the award and follows the recent news that the business has <u>swept past the 500,000 'policies in force' mark</u>, making RAC Insurance a top-five car insurance broker.

The Moneyfacts Consumer Awards recognise companies that are excelling in

the consumer finance arena, with the judges giving equal weighting to the technical quality of the products, together with feedback received directly from customers.

RAC Insurance director Mark Godfrey said: "We are thrilled to have been recognised as being the best provider of car insurance products in the UK market today. The award cements our position as a top-five car insurance broker, with us having passed the half-a-million policies in force mark just a few months ago. It is extremely positive to see our products are not only competitive in their own right, but that they are also well received by members of the public who trust the RAC to be their insurer of choice.

"We believe we are in a strong position to go on providing customers with a great range of insurance products that suit their needs. Uniquely, we can now use our knowledge of more than 2m-plus vehicle breakdowns every year to provide a more accurate risk picture for certain groups of drivers, and customers who buy a black box telematics insurance policy can also benefit from our connected breakdown service, allowing us to diagnose faults with their vehicles remotely."

Head of digital at Moneyfacts Michelle Monck said: "RAC Insurance has been named the 2019 Moneyfacts Consumer Awards Car Insurance Provider of the Year for the first time. The award is based on the provision of technically superior products and excellent consumer feedback from the Moneyfacts Consumer independent annual survey. In a competitive marketplace, RAC Insurance showed incredibly strong technical scores, winning it the title."

Details of the RAC's insurance products and services can be found on the <u>RAC</u> <u>Insurance website</u>.

### **About the RAC**

First formed in 1897, the RAC has been looking after the needs of its members and championing the interests of drivers for more than 120 years.

Today it has more than eight million members and is one of the UK's most progressive motoring organisations, providing services for both private and business motorists. Whether it's <u>roadside assistance</u>, <u>insurance</u>, <u>buying a used</u>

car, vehicle inspections and checks, legal services or up-to-the-minute traffic and travel information – the RAC offers a solution for all motoring needs. The RAC is committed to making motoring easier, safer, more affordable and more enjoyable for drivers and road users.

The RAC is the motorist's champion and campaigns to support the interests of its members and UK drivers at a national level. This includes voicing concerns about the increasing cost of motoring, particularly the price of fuel and the high level of tax levied on it, advancing levels of road safety, and supporting the needs of all drivers, from young to old.

The RAC's annual Report on Motoring – first published in 1989 – is one of a kind and provides a clear insight into the concerns and issues facing today's motorists.

For the very latest news on UK fuel prices, check <u>RAC Fuel Watch</u>. It provides a comprehensive guide to the latest UK unleaded petrol and diesel prices – both at the wholesale level and at the pump - and tracks these prices daily to help drivers check if the price they pay to fill up is a fair one.

### **Contacts**



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