

Image: Rod Dennis

Aug 31, 2020 00:00 BST

## Crackdown on rogue private car parking firms - RAC reaction

**Reacting to the launch of a new code designed to crack down on rogue private car park operators, RAC head of roads policy Nicholas Lyes said:**

“Research from the RAC suggests trust in private parking companies is at rock bottom, so there is little doubt about the need for reform. This single code of practice is promising first step towards a fairer, more transparent system that will ultimately bring better standards for drivers using private car parks, and hopefully spell the end of the worst of the cowboy tactics employed by some operators. It’s also positive to see a tiered system which varies charges by seriousness of misdemeanour as drivers often feel parking charge notices are not always proportionate.

“Alongside this, there is a strong need for a single national appeals system that is wholly independent. Such a scheme can provide absolute clarity for drivers who wish to appeal against a perceived unfair parking charge.”

---

The press office email address is [press.office@rac.co.uk](mailto:press.office@rac.co.uk) and media centre is at [media.rac.co.uk](https://media.rac.co.uk). **Please note:** the press office is unable to help with individual customer enquiries - please visit the [RAC contacts page](#) to find the right contact.

**About the RAC**

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC's breakdown service is electric-ready with mobile EV charging technology and can be called on using [myRAC](#) – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the [RAC website](#).

## Contacts



### **RAC Press Office**

Press Contact

[press.office@rac.co.uk](mailto:press.office@rac.co.uk)

Emails monitored during normal office hours. For breakdown queries, call 0330 159 0740

ISDN number on request