

Image: RAC

Jun 23, 2022 10:31 BST

## Private Parking Code of Practice withdrawn - RAC reaction

Commenting on the discovery that the <u>Private Parking Code of Practice</u> has been withdrawn, following legal challenges by some private parking operators, RAC head of roads policy Nicholas Lyes said:

"The new private parking code of practice was designed specifically to make things fairer for drivers and end some of the worst practices in the sector. It's deeply disappointing that the code has been temporarily withdrawn which now almost certainly means yet more delays in it being introduced. Drivers have a right to feel infuriated.

"The fact that parking companies take issue with the capping of charge notices and debt recovery fees shows precisely why both the code and the cap are needed. For too long, some companies have been allowed to prey mercilessly on drivers who might make an honest mistake and then have to face both over-zealous enforcement and threatening debt recovery letters. The Government must stand up to these companies and get the code over the line so we finally have fair and transparent enforcement in the private parking sector."

Background: The RAC has campaigned for years to end the sharp practices in the private parking sector so welcomed the new national code. <u>Find out more here</u>.

The press office email address is <a href="mailto:press.office@rac.co.uk">press.office@rac.co.uk</a> and media centre is at <a href="mailto:media.rac.co.uk">media.rac.co.uk</a>. <a href="mailto:Please note">Please note</a>: the press office is unable to help with individual customer enquiries - please visit the <a href="mailto:RAC contacts page">RAC contacts page</a> to find the

right contact.

## **About the RAC**

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC's breakdown service is electric-ready with mobile EV charging technology and can be called on using <a href="mayRAC">myRAC</a> – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the RAC website.

## Contacts



## **RAC Press Office**

Press Contact
press.office@rac.co.uk
Emails monitored during normal office hours. For breakdown
queries, call 0330 159 0740
ISDN number on request