



Image: Getty. All rights reserved

Apr 26, 2024 14:37 BST

Private parking industry to launch its own 'code of conduct' - RAC reaction

Following the announcement by the private parking industry that it is to introduce its own 'code of conduct', RAC head of policy Simon Williams said:

“We’re flabbergasted that the BPA and IPC have suddenly announced plans to introduce their own ‘private parking code’ after doing all they can over the last five years to prevent the official Government Code created by an Act of Parliament coming into force.

“While there are clearly some positive elements to what the private parking industry is proposing, it conveniently avoids some of the biggest issues around caps on penalty charges and debt recovery fees which badly need to be addressed to prevent drivers being taken advantage of. These elements, alongside a formal appeals process, are currently being worked on by the Government and in our opinion can’t come soon enough. Nothing should stand in the way of the official Code, least of all a new industry scheme which muddies the waters and risks confusing drivers.

“For the private parking industry to all of a sudden paint themselves as being whiter than white with their own ‘code’ and appeals charter takes irony to another level.”

Context: The RAC called on the Government and MPs many years ago to act after being contacted by drivers who felt the actions of private parking companies were entirely unreasonable. In 2017, Sir Greg Knight MP introduced the Parking (Code of Practice) Bill which [received Royal Assent in 2019](#) with cross-party backing and Government support.

The press office email address is press.office@rac.co.uk and media centre is at media.rac.co.uk. **Please note:** the press office is unable to help with individual customer enquiries - please visit the [RAC contacts page](#) to find the right contact.

About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to nearly 14 million UK private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. Included in this is the first-of-its-kind nationwide Mobile Mechanics service which brings the garage to homes and workplaces.

At the forefront of new solutions for business fleets and consumers, the RAC’s

breakdown service is electric-ready with mobile EV charging technology and can be called on using [myRAC](#) – the all-in-one route planner, fuel finder and breakdown reporting app.

Visit the [RAC website](#).

Contacts



RAC Press Office

Press Contact

press.office@rac.co.uk

Emails monitored during normal office hours. For breakdown queries, call 0330 159 0740

ISDN number on request