



Image: RAC

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RAC makes highly popular RAC Car Warranty available online to give protection against unexpected repair bills

The RAC is giving drivers the chance to protect themselves against unexpected repair bills by launching a new online-only warranty product.

The 12-month warranty has a \pounds 2,000 total claim limit which covers the cost of labour* and parts needed to fix mechanical or electrical failures. This gives drivers complete peace of mind as it is well above the average repair cost of \pounds 449**.

Cover begins from day one and requires no vehicle inspection, with hasslefree claims made by booking an appointment at RAC approved garages nationwide online. As with all warranties, wear and tear issues are excluded and a vehicle cannot have a pre-existing condition.

Costing £300, with a monthly payment option coming shortly, RAC Car Warranty can be purchased easily online. It is the latest product to be launched by the RAC Service, Maintenance and Repair division which boasts a rapidly growing fleet of RAC Mobile Mechanics operating in and around the country's 20 biggest cities who service and repair customers' cars at their homes and workplaces at highly competitive prices, saving them the hassle of having to get to and from the garage. Full services are available from just £210***, interim services from just £201*** and an oil and filter change £152 before the myRAC members' discount. Customers who book via the free myRAC app receive a £20 exclusive discount.

While RAC Warranty is only sold via the web, it has a designated customer service phone line – 0330 159 1218 – which can answer questions about the product, help with claims or handle any concerns customers may have.

Paul Coward, chief executive of RAC Servicing, Repairs and MOT, said:

"Our warranty product has long been relied on by thousands of people buying a used car as one of the best products of its type, so we're thrilled to now let even more drivers take advantage of it via our website for their existing car, giving them protection against unexpected repair bill.

"As well as being quick and easy to buy online, just as importantly, it's very straightforward to make a claim as all customers have to do is book an appointment at one of our approved garages or an RAC Mobile Mechanic, either via our website or by contacting our dedicated customer service team by phone."

***Pricing is subject to change and varies depending on vehicle make and model. Example prices are based on a Fiat Punto on 04/04/2024.

The press office email address is <u>press.office@rac.co.uk</u> and media centre is at <u>media.rac.co.uk</u>. **Please note:** the press office is unable to help with

individual customer enquiries - please visit the <u>RAC contacts page</u> to find the right contact.

About the RAC

The RAC, an iconic UK brand, provides complete peace of mind to more than 13 million private and business drivers, whatever their motoring needs. As well as its premium nationwide breakdown assistance service – with an expert branded patrol workforce attending more than two million breakdowns every year – it offers a wide range of market-leading products across insurance, legal services, vehicle inspections and service, maintenance and repair. The RAC is also at the forefront in helping drivers make the switch to electric vehicles and leads in the development of new solutions for businesses and OEMs, partnering with the best in the motoring and mobility space.

Visit the <u>RAC website</u>.

Contacts



RAC Press Office

Press Contact press.office@rac.co.uk Emails monitored during normal office hours. For breakdown queries, call 0330 159 0740 ISDN number on request